

## APPENDIX E – HRA EFFICIENCIES AND IMPROVED USE OF RESOURCES 2022-23

Division	Reference	Cabinet Member	Description	2022-23	Comments
				£000	
Resident Services	HRA101	Cllr Stephanie Cryan	Special Investigations Team - reduction of one vacant post from existing team of ten	(45)	No service impact
Resident Services	HRA102	Cllr Stephanie Cryan	Great Estates Programme Pilot due to end in May 2022. Residual works to be subsumed into mainstream estate management	(979)	Residual works to be subsumed into mainstream estate management
Resident Services	HRA103	Cllr Stephanie Cryan	Hostels - removal of operational running cost budgets for decommissioned hostels designated for provision of new homes	(100)	No service impact as shared hostel accommodation closed and residents re-housed
Customer Experience	HRA108	Cllr Rebecca Lury	MSHO Service - close Market Place	(30)	Will need to continue to provide face to face service and potentially increase contact centre staff and complaints team to manage additional calls and complaints
				(1,154)	